



**ENHANC3URLIF3**  
*Authentic life Growth*

Request for arrangements for E3  
services E,R. Hospitals & Treatment  
Centers.

**ISSUED BY**

enhanc3urlif3 Program-Recovery Services

**REPRESENTATIVE**

Shawn E. Gross, CSAC, PSS w/military

Crisis response/RTHRS CERT.

Recovery & Transition Coach

enhanc3urlif3@gmail.com

423-773-0380



## Introduction & Background

I must say it is a glorious as well as difficult time for emergency services & people suffering with mental health issues and addiction. The current state has created a sense of urgency in communities. [enhanc3urlif3](#) and its recovery services (mental health and addiction) is working in the community to de-escalate potential risky situations that if escalated even charges filed against the mentally ill and addicted. As a strong advocate and PEER, my mission in aligning with emergency department, dr offices, and treatment centers is to advocate for the ill, but to inject myself and my training into a very tense situation that ends with services not jail. The end game or our goal is to:

1. Provide you with immediate access to [enhanc3urlif3](#) services that can be on scene, if suspected that anyone is dealing with a person suffering, with-in minutes to help de-escalate, provide trained intervention, and crisis management. Everyone walks away a winner.
2. Hold bi-annual training to disseminate policy, legislation and evidenced based practices when dealing with those with mental health and addiction issues.
3. Assist emergency departments, Dr offices and treatment centers with safe apprehension/services as a trained conflict resolution and peer, I have had success talking people and, in the moment, reduce their anger, see what they are actually doing, and offer help.
4. This will ultimately help ease tensions between Dr's, treatment center staff and emergency room staff that are tired of dealing with addicts to the peril and health of the providers.

The objective of this Request for Consideration for discussion is to demonstrate [enhanc3urlif3](#) can be a positive community resource that will provide the best overall value to the emergency services. Discussion factors in section of this Request for Proposal below or as follows but not limited to:



## Requests for meeting.

enhanc3urlif3 proposal and steps look like this:

1. First contact should be with dept heads. Request through enhanc3urlif3 community Education Advocacy & Prevention Program-services to meet.
2. After meeting with dept heads and coming to some agreement, enhanc3urlif3 would like to talk to all personnel and learn what types of situations those on the front lines are experiencing as well as set up date for education.
3. Hold education on date set that will demonstrate procedure if enhanc3urlif3 is called onto a scene. What both parties expect. Remember I advocate for mental health.
4. Discuss price for services with dept heads.
5. Start collaborating with enhanc3urlif3 in crisis services and prevention.



## Project Description

**The purpose of this project is as follows:**

1. Community safety.
2. Advocacy for those suffering.
3. Reduce assaults, arrests, get more people into treatment to stabilize and regulate as well increase the wellness of medical staff.

enhanc3urlif3 will rate performances and effectiveness based on the following factors, with cost being the most important factor with success:

1. Our Responsiveness.
2. Our performance
3. Effective training
4. Community seeing a recovery environment and building a bridge to foster respect.
5. Overall deaths in overdose and suicide drop.

From enhanc3urlif3 and Shawn E. Gross who love and respect Iredell county and is committed to making this a great place to live for all.

Thank you for your consideration to discuss services that could be beneficial for all.

Shawn E. Gross, CSAC, PSS  
Owner/operator/creator enhanc3urlif3